

Tender No. 14/2024

THE UNIVERSITY OF CHAKWAL



TENDER DOCUMENT

For

JANITORIAL & GARDENING SERVICES

Issued To:_____

**Additional Director (P&S)
Directorate of Purchase and Store
Ph. No.: 0543-552511
Email: ad.procurement@uoc.edu.pk**



THE UNIVERSITY OF CHAKWAL

Directorate of Purchase and Store
Main Campus, Talagang Road, Chakwal

Tender Notice

Sealed tenders/ bids are invited from the registered firms / companies / corporations / bidders for following Tender on the basis of **Single Stage (Two Envelope Procedure)** in terms of Rule No. 38 2(a) of the Punjab Procurement Rules 2014 (PPRA Rules 2014).

Tender No.	Tender Name	Budgetary Amount	QTY	Closing Time and Date	Opening Time and Date
14/2024	JANITORIAL & GARDENING SERVICES	23.5 Million	Detail in Tender Document	August 30, 2024 till 10:30 AM	August 30, 2024 at 11:00 AM

- Tender Document will be immediately available after publishing of this Tender Notice under Rule No. 25(1).
- Tender / Bid Document can also be obtained from the Directorate of Purchase and Store, University of Chakwal between 08:00 am to 4:00 pm from Monday to Friday by depositing the **Tender Fee of Rs. 2,000/-** through Deposit Slip in A/ C No. **6510211599100036**, Titled **“Treasurer University of Chakwal - University Fund”** maintained with the Bank of Punjab. The Tender/Bid Document can also be downloaded from www.uoc.edu.pk or www.eproc.punjab.gov.pk or E-PADS (e-Pak Acquisition & Disposal System) <https://eprocure.gov.pk> free of cost.
- The Bid Security of Rs. 1,175,000/- which is equal to 5% of Budgeted Cost, in the form of “Bank Guarantee / CDR / Bank Draft / Pay Order” in favor of “Treasurer, University of Chakwal – University Fund” shall be provided by the bidders. A scanned copy of the Bid Security must be uploaded in PDF format without which the offer shall be rejected being non-responsive.
- Bids without supporting documents, undertaking, valid documentary evidence, and bids not conforming to terms and conditions given in the Tender Document will be liable for rejection.
- Bids should be submitted thorough E-PADS (e-Pak Acquisition & Disposal System), and the same should be opened online as per above mentioned schedule in the presence of Bidders or their representatives. Late bid shall not be accepted by the online system. Bidders shall also submit hard copy of sealed bids along with the original bid security in the Directorate of Purchase and Store, University of Chakwal.
- The University reserves the right to modify/withdraw/cancel the bids/tender at any time prior to award of Contract, without assigning any reason or any obligation to inform the Tenderer of the grounds for the Purchaser's action and without thereby incurring any liability to the Tenderer and the decision of the Purchaser shall be final.
- For obtaining any further information or clarifications, please contact below:

ADDITIONAL DIRECTOR (P&S)

Tel: 0543-552511

Email: ad.procurement@uoc.edu.pk

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Bid Data Sheet (Information for the Bidders)

1	Procuring Agency	The University of Chakwal
2	Tender Number	14/2024
3	Name of Tender	Janitorial & Gardening Services
4	Tender Document available place	Directorate of Purchase and Store The University of Chakwal (Main Campus), Main Talagang Road, Chakwal.
5	Cost of Tender Document	Rs. 2,000/- through Deposit Slip in A/ C No. 6510211599100036, Titled “Treasurer University of Chakwal - University Fund” maintained with the Bank of Punjab
6	Bid Security	Amount mentioned in the Tender Document in shape of Bank Guarantee / CDR / Pay Order / Bank Draft etc. validity till 31.12.2024 in favor of “Treasurer, University of Chakwal – University Fund”
7	Performance Guarantee	10% of Contract Value after issuance of Intimation letter.
8	Tender Addressed to	Directorate of Purchase and Store, The University of Chakwal.
9	Contact Number	Ph. 0543-552511
10	Due date, time and place of submission of Tender Document	30-08-2024 till 10:30 AM Directorate of Purchase and Store The University of Chakwal (Main Campus), Main Talagang Road, Chakwal.
11	Date, time and place of Technical Bid Opening	30-08-2024 at 11:00 AM Directorate of Purchase and Store The University of Chakwal (Main Campus), Main Talagang Road, Chakwal.
12	Date, time and place of the Financial Proposals	Shall be intimated subsequently to Technically Qualified firms/companies/corporations/bidders
13	During of Services/Period	Till the 30 th June, 2025.

1. Definitions

- 1.1. "Purchaser" means the procuring agency i.e. University of Chakwal.
- 1.2. "UoC" means University of Chakwal.
- 1.3. "Bidder(s)/Tenderer(s)" means the Firm(s)/Companies/Corporation(s)/Service Provider(s) that may provide or provides the Goods and related services to any of the public sector organization under the contract and have registered for the relevant business thereof.
- 1.4. "Contract" means the agreement entered into between the Purchaser and the Contractor, in form of Supply Order or as recorded in the Contract Form signed by the parties, including all Schedules and Attachments thereto and all documents incorporated by reference therein.
- 1.5. "Contractor/The Successful Bidder" means the person whose Tender has been accepted and awarded letter of Acceptance followed by the Supply Order or Contract by the Purchaser.
- 1.6. "Contract Value" means that portion of the Contract Price adjusted to give effect to such additions or deductions as are provided for in the Contract which is properly apportionable to the Goods or Services in question.
- 1.7. "Goods" means equipment, machinery, and/or other materials which the Contractor is required to supply to the Purchaser under the Contract.
- 1.8. "Services" means installation, configuration, deployment, commissioning, testing, training, support, after sale service, etc. of Goods and other such obligations which the Contractor is required to provide to the Purchaser under the Contract.
- 1.9. "PPRA" means Punjab Procurement Regulatory Authority.

2. Terms And Conditions

- 2.1. Please read the Terms & Conditions carefully before filling up the document. The terms and conditions of the Tender invited for the agreement of janitorial & gardening services at University of Chakwal are as follows:
- 2.2. Bid Security of Rs. 1,175,000/- which is 5% of total estimated cost will be deposited through bank drafts, from the parties along-with the application.
- 2.3. Tenders received without the prescribed Bid Security shall be rejected.
- 2.4. Bid Security of the successful bidder shall be liable to be forfeited if the contractor does not fulfill any of the following conditions:
 - 2.4.1. An agreement is not signed in the prescribed form within ten days of the letter of intimation.
 - 2.4.2. The Contractor does not commence sanitary, janitorial & gardening services within one month from issuance of work order.
- 2.5. The contract will be awarded till 30-06-2025 from the issuance of work order. Afterwards the contract may be extended in the light of PPRA Rules 2014.
- 2.6. All pages of the Tender Document must be signed and stamped by the authorized signatory and sealed with the stamp of the bidding firms/companies/corporations /bidders as token of having accepted all the Terms and Conditions of this Tender.
- 2.7. The UoC reserves the right to reject tender at any stage without assigning any reason.
- 2.8. The UoC reserves the right to change any condition of the tender before opening of the Bids.
- 2.9. The successful bidder will have to enter into an agreement with the UoC before taking charge of the commencement of work.
- 2.10. A Performance Guarantee must be furnished by the Firms/Companies/Corporations /Service Providers in the shape of either a Bank guarantee or CDR upon signing of Contract, which shall be 10% of the total value of the Contract amount calculated till 30th June, 2025 or extended period (if any). Performance Guarantee will be released after completion of warranty period of one year from the date of provision of the services or it will be dealt case to case basis as per PPRA Rules 2014.
- 2.11. Bid Security of the unsuccessful bidders will be returned, without interest, soon after

award of the Contract.

- 2.12. If the Contract is terminated by the Contractor without giving stipulated period of notice (i.e. three months) or fails to observe the terms & conditions of the Tender, the Security Deposit will be forfeited without prejudice to the UoC Management's right to proceed against the contractor for any additional damages that the UoC suffers as a result of the breach of the aforesaid terms and conditions. Rates should be quoted in Pak Rupees only.
- 2.13. The bidder shall submit e-bids (separate technical and financial) as per requirement of the e-Procurement of system (EPADS) <https://eprocure.gov.pk>
- 2.14. Single Stage Two Envelope Procedure will be followed, the e- bid shall comprise two e-bids submitted simultaneously, one called the Technical e-Proposal and the other Financial e- Proposal. Bidders shall also submit the hard copy of sealed bids along with the original bid security in the Directorate of Purchase and Store, University of Chakwal.
- 2.15. The estimated amount of this tender is for one year (till 30.06.2025). Services will be started from the contract award and contract is extendable on the satisfactory performance as per PPRA Rules after expiry on dated 30.06.2025 but extension is subject to discretion of the UoC under PPRA Rules 2014.
- 2.16. The UoC will open all Bids online through EPADS, in public, in the presence of Bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the Bid proceedings at the place, on the date and at the time, specified in the documents. All information's will be followed as mentioned in EPADs.
- 2.17. The tender received after the deadline date and time will not be entertained in any case.
- 2.18. The tender will be evaluated in the light of PPRA rules 2014 (amended up to date) of Govt. of the Punjab.
- 2.19. Partial bidding in tender is not allowed.
- 2.20. Rates must be inclusive of all taxes levied by the Federal or provincial government.

3. Statutory Obligations Of The Tenderer (Contractor)

- 3.1. The UoC may impose any condition(s) at any time which it deems proper.
- 3.2. The Contractor shall be responsible for engaging adequate number of trained/semi-trained manpower required for providing services.
- 3.3. The employees of the Contractor should possess good health and should be free from diseases, especially contagious and frequently recurring diseases.
- 3.4. The Contractor, prior to the commencement of the operation of contract, make available the particulars of all the employees who will be deployed for janitorial & gardening services. Such particulars, inter alia, should include ***age/date of birth, permanent address, police verification report and profile of the health status*** of the employees.
- 3.5. The Contractor shall be responsible for timely payment of wages to his workers as per minimum wages as per rates notified by ***Minimum Wages Board, Government of Punjab*** vide Notification dated MWB/58(VI)/2024 dated 05.07.2024 and fulfill all other statutory obligations and submit undertaking on stamp paper. The Bidders must adhere to the minimum wage rate notified and all applicable taxes (imposed by FBR/PRA/any other government organization) while preparing financial bid.
- 3.6. The Contractor shall ensure proper discipline among his workers and further ensure that they do not indulge in any unlawful activity.
- 3.7. Employment of child is strictly prohibited under the law. Therefore, the Contractor will not employ any child.
- 3.8. In the event of violation of any contractual or statutory obligations by the Contractor, he/she shall be responsible and liable for the same. Further, in the event of any action, claim, damages, suit initiated against the UoC by any individual, agency or government authority due to acts of the Contractor, the Contractor shall be liable to make good/compensate such claims or damages to the UoC. As a result of the acts of the Contractor, if the UoC is required to pay any damages to any individual, agency or

government authority, the Contractor would be required to reimburse such amount to the UoC or the UoC reserves the right to recover such amount from the payment(s) due to the Contractor while settling his/her bills or from the amount of Performance Guarantee of the Contractor lying with the UoC.

- 3.9.** The Contractor shall be personally responsible for the conduct and behavior of his staff and any loss or damage to UoC's moveable or immovable property due to the conduct of the Contractor's staff shall be made good by the contractor. If it is found that the conduct or efficiency of any person employed by the Contractor is unsatisfactory, the Contractor shall have to remove the concerned person and engage a new person within stipulated time as intimated. The decision of the UoC's designated officer in this regard shall be final and binding upon the Contractor.
- 3.10.** The Contractor shall not appoint any sub-contractor to carry out his obligations under the contract.
- 3.11.** All work shall be carried out with due regard to the convenience of UoC. The orders of the concerned authority shall be strictly observed.
- 3.12.** Storing/supply/sale and consumption of drugs, alcoholic drinks, cigarettes or any other items of intoxication are strictly prohibited in the UoC's campuses, including Canteens and photocopy shops.
- 3.13.** Breakfast/Lunch/Dinner/conveyance or any refreshment and residence will not be provided by this UoC.
- 3.14.** The workers employed by the Contractor shall be directly under the supervision, control and employment of the Contractor and they shall have no connection what-so-ever with UoC. The UoC shall have no obligation to control or supervise such workers or to take any action against them except as permissible under the law.
- 3.15.** The Contractor shall ensure that either he/she himself/herself or his/her representative is available for proper administration and supervision at the works to the entire satisfaction of the UoC.
- 3.16.** The Contractor will provide uniform to his/her employees.
- 3.17.** The consumable items related to cleanliness will be arranged by the supplier himself.
- 3.18.** Blacklisted Firms and those found involved in "Corrupt Practices /Fraudulent" are not allowed to participate in the bidding.

4. General Terms and Conditions

- 4.1. The contractor shall engage skilled and experienced staff in order to ensure high standards of cleanliness and services for University of Chakwal.
- 4.2. The Service Provider shall maintain the attendance of deployed staff under the supervision of Administration of the UoC. The Administration of the UoC will verify the record of the same on daily basis.
- 4.3. The contractor will obey the *Minimum Wages Board, Government of Punjab* vide Notification dated MWB/58(VI)/2024 dated 05.07.2024. Moreover, the 16% PST will also be applied as per *Second Schedule (Taxable Services) of the Punjab Sales Tax on Services Act 2012 (Act XLII of 2012)* along with Social Security, EOBI and any taxes if any. The contractor is responsible for all type of Govt. Taxes. The quoted rates should be justifiable as per current minimum wage rates of the Punjab Govt.
- 4.4. The UoC may increase or decrease number of Janitorial Staff or Gardeners subject to availability of budget and requirement.
- 4.5. The UoC will take strict action against the contractor for any cheating or fraud etc. in terms of PPRA Rules 2014 i.e. cancellation the contract or blacklisting of the firm/company etc.
- 4.6. Service provider shall be bound to pay its staff before 10th of each month and salaries shall not be linked to any other payment which the contractor is entitled to receive from the UoC.
- 4.7. Service Provider shall pay its personnel not less than the minimum wages as notified by Government of the Punjab and any other labor laws of Pakistan including other benefits mandated by the law.
- 4.8. Service Provider will disburse salaries through Bank Account / Easy Paisa / Jazz Cash or any other mode and the proof of the same must be readily available with service provider all the time. The Service Provider will ensure the minimum wages to the outsourced employees without fail.
- 4.9. Service Provider is liable to pay contributions to EOBI and PESSI for Janitorial/Gardeners or other Personnel employed against the instant contract.
- 4.10. The services provider shall provide the names, addresses, CNIC, age, Security Clearance Certificates and Medical Certificates of the Janitorial/Gardeners or other Personnel deployed to this University. File of Janitorial/Gardeners or other Personnel will be maintained by Service Provider and a copy will be shared with the Administration of the University.
- 4.11. The UoC reserves the right to direct the service provider for replacement of Janitorial/Gardeners or other Personnel and the service provider shall be bound to obey the directions of the UoC. Non-compliance may result in punitive action or contract cancellation against the Service Provider. The UoC also reserves the right to cancel the contract at any time or subject to availability of budget or required services as per prevailing scenario etc.
- 4.12. In the event of any illness / injuries resulting from any accident to their Janitorial/Gardeners or other Personnel, the service provider shall take all responsibility for the same and provide necessary compensation towards medical treatment and meeting all medical expenses incurred for the same without making UoC a party to it.
- 4.13. In case of any dispute among the Janitorial/Gardeners or other Personnel staff, the service provider shall resolve the same at the earliest to ensure that there is no interruption in the provision of janitorial and gardening services.
- 4.14. The Janitorial/Gardeners or other Personnel and their affairs relating to their employment will be the sole responsibility of the service provider and in this regard no extraneous influence will be brought to bear upon the UoC.
- 4.15. The service provider will ensure that all Janitorial/Gardeners or other Personnel deputed at the University is adequately immunized against all types of communicable diseases/COVID-19 and preventively monitored through health check-ups.
- 4.16. The service provider will dispose the garbage of the University and will be responsible for shifting of garbage in the Municipal Committee's garbage containers.

Mostly garbage/solid waste containers of Municipal Committee Administration are near/adjacent to boundary walls of the University.

- 4.17. Fumigation every six month is also the responsibility of the service provider.
- 4.18. The service provider will provide the Heavy Duty Dust Vacuum Machine, Scrubber Brush and Buffing Brush for cleaning if needed.
- 4.19. The service provider shall provide two uniforms and one pair of shoes every six months, identification cards (ID), Personal Protective Equipment (PPE) etc., to its entire Janitorial/Gardeners or other Personnel deployed at the UoC free of cost and will ensure its proper usage by the Janitorial/Gardeners or other Personnel. Each uniform will comprise of trousers, shirt, pair of socks, pair of shoes, disposable face masks, disposable head caps, disposable gloves etc. Supervisor shall ensure that disposable items and the uniform are made available to the Janitorial/Gardeners or other Personnel invariably.
- 4.20. Dress code of Janitorial/Gardeners or other Personnel must be as per below mentioned descriptions:

Specification Descriptions:

- 4.21. Type Janitorial/Gardeners or other Personnel Suit trouser shirt, Color Yellow or any other color approved by the UoC, Logo / Tag Line “Janitorial/Gardeners or other Personnel” as Tag Line must be mentioned on the Back of the Shirt. The dress code must be approved from the UoC before commencement of the Services.
- 4.22. The service provider shall ensure that female Janitorial staff is deployed for Girls Canteen, Special Girls areas and female’s washrooms etc. as decided & directed by the UoC. The female sweeper can be increased or decreased as per the requirement of the UoC in replacing of male Janitorial or Mali but strength of staff will be same as proposed in the documents. The UoC will decide the number of such female Janitorial/Gardeners or other Personnel as per requirement of the University.
- 4.23. The Janitorial/Gardeners or other Personnel will be allowed leave(s) as per the relevant labor laws. However, the service provider shall ensure that 100% Janitorial/Gardeners or other Personnel are available for duty all the time
- 4.24. The service provider shall be bound to provide trainings, as deemed necessary by the University, to its Janitorial/Gardeners or other Personnel for cleanliness of the University.
- 4.25. Service Provider in the performance of its services shall secure, maintain at its own expense all registrations, licenses or permits required by law, and shall comply with all pertinent rules and regulations of the University / government.
- 4.26. Service Provider shall immediately upon receipt of request replace any Janitorial/Gardeners or other Personnel who may be considered undesirable and incompetent by the UoC.
- 4.27. The Human Resource (HR) as mentioned in this Contract may increase or decrease subject to the approval of the UoC as per need.
- 4.28. The UoC can surrender any extra Janitorial/Gardeners or other Personnel at any time.
- 4.29. The service provider’s performance will be monitored on daily basis by the assigned Focal Person/Administration of the University. The Focal Person/Administration of the University at any time will visit and check the cleanliness of the indicator (s) of any/ all areas of the University as per scope of work. The corrective actions for cleanliness of washrooms/toilets will be completed within 15 Minutes after reporting of problem to the service provider and the corrective actions for all other areas will be completed within 30 Minutes after reporting of problem to the service provider. The Focal Person will identify and record the non-conformances in Daily Activity Log. The focal person will visit the site once again after the stipulated time and in case the identified problem is not corrected; the fines will be imposed as mentioned in the Fines & Penalties section.

5. Fines and Penalties

5.1. The UoC reserves the right to impose a penalty as stated in penalty section on the Contractor for any serious lapse in maintaining the quality and the services willfully or otherwise by the Contractor or his staff or for any adulteration.

1f	Summary of Penalties	Penalties in PKR
1	2	3
1.	Attendance less than 100% (Absent / Vacant / Not Deployed) (It should be the responsibility of Service Provider to maintain 100% attendance (each day) of HR as mentioned in the Contract. In case any of service provider's personnel(s) as mentioned under the contract is (are) absent / Vacant / Not-deployed, for every missing personnel that was required to stay on duty for that particular day, a penalty as mentioned in column 03 shall be charged)	Rs. 500/- per person per day
2.	Staff is found without uniform. Supervisor will wear distinctive vest.	Rs. 500 will be charged for each such staff for that particular day.
3.	In case any of service provider's personnel deployed under this contract is not present at his assigned place of duty during inspection or is a habitual late comer or leaves early.	Penalty of Rs. 200/- per vacant point / Late arrival / early leaving per shift will be imposed.
4.	If any worker (after performing duties for complete month) is not paid minimum wage as per the number of days he / she performed the duty.	Rs. 2,000 / staff shall be imposed for that particular month.
5.	UoC may desire to replace any personnel with justifiable reason and failure to do so shall be considered a breach of contract.	Rs. 2,000 per Day will be imposed for non-compliance of directions of UoC.
6.	Any protest or strike observed by the Janitorial/Gardeners or other Personnel etc. will be considered a breach of contract and may lead to issuance of show cause notice / explanation letter in addition to the fine mentioned in column 03. Three show cause notices / explanation letters may lead to blacklisting proceedings along with forfeiture of performance guarantee, as per discretion of the UoC.	Rs. 6,250 per hour or up to maximum 50,000 per incident per day till calling off the strike.
7.	If Service Provider fails to maintain the situation of cleanliness/horticulture or complaint of the end user within prescribed time as per bidding document.	Rs. 500 per complaint
8.	If Service Provider fails to provide cleaning and gardening material	Rs. 10,000/- per Month + deduction of material purchased by the University if any

Important Points

- a) If the strike continues for more than 5 days, the process for termination of contract and forfeiture of Performance Guarantee of contract may be initiated after the generation of an official report by the University.
- b) In case damage occurs due to gross negligence or unsatisfactory performance of the service provider, the UoC reserves the right to withhold Performance Guarantee or recover the damages, occurred to the equipment / infrastructure of the University due to such negligence, from the invoice of service provider or do both.
- c) The amount of the penalty will be imposed / approved / recommended by the Estate Office and counter signed by the Registrar Office.

Note: The administration of the University and service provider shall create a WhatsApp Group to address the operational issues and complaint management for immediate response. However, official correspondence shall be made as per Govt. norms. The Estate Office will share the details of the performance penalties from time to time to the Service Provider.

6. Jurisdiction

Dispute, if any, arising out of the Contract, shall be settled by mutual discussion.

7. Responsiveness of Bid

Conforms to the clause of “Responsiveness of Bid” given in this tender document;

8. Examination of the Tender Document

The bidder/Tenderer is expected to examine the Tender Document, including all terms and conditions.

9. Amendment of the Tender Document

- 9.1. The Evaluation Committee of University of Chakwal at any stage prior to the deadline for submission of the Tender, at its own initiative or in response to a clarification requested by the Bidder(s), amend the Tender Document, on any account, for any reason. All amendment(s) shall be part of the Tender Document and binding on the Bidder(s).
- 9.2. The Purchaser shall notify the amendment(s) in writing to the prospective Tenderers/Bidders.
- 9.3. The Purchaser may, at its exclusive discretion, amend the Tender Document to extend the deadline for the submission of the Tender, in which case all rights and obligations of the Purchaser and the Tenderers previously subject to the deadline shall thereafter be subject to the deadline as extended.

10. Bid Currency

Bidder should quote price in **Pak Rupees only** and payments shall also be made in Pakistan Rupees only.

11. Validity Period of the Bid

- 11.1. Validity period of the bids shall be **180 days**.
- 11.2. In exceptional circumstances, University of Chakwal may ask the Bidders for an extension of the period of validity. The request and the responses shall be made in writing. A bidder accepting the request will not be required nor permitted to modify its tender.

12. Bid Security

- 12.1. Bidder will submit Bid Security drawn in the name of **University of Chakwal** detail given below:

Item Name	Budgetary Amount	Amount of Bid Security (5% of estimation)
JANITORIAL & GARDENING SERVICES	23,500,000/-	1,175,000/-

- 12.2. Cheque or Cross Cheque shall not be accepted at all.
- 12.3. The amount submitted as Bid Security shall be refunded to the unsuccessful bidders after the decision for the award of the said tender.
- 12.4. The Bid Security of Successful Bidder(s) may be converted as part of the Performance Guarantee for successful execution of the work.
- 12.5. Subject to the award of contract, the Bid Security in form of Bank Guarantee/CDR/ Demand Draft/Pay Order shall be returned to successful bidder against submission of Performance Guarantee
- 12.6. If the Bid Security is found less than the required amount then the bid will be rejected irrespective of the rates and the stage of the bid process.
- 12.7. The Bid Security may be forfeited if a Bidder:
- Refuses to accept Letter of Acceptance of the Bid; or
 - Fails to furnish Performance Security.

13. Bid Preparation and Submission

- 13.1. The Tender shall be filed in / accompanied by the prescribed Forms, Annexes, Schedules, Drawings, Documents, Brochures, Literature, etc. which shall be completely filled in, stamped and signed by the Tenderer or his Authorized Representative. In case of copies, photocopies may be attested.
- 13.2. The Bids/Tenders should be submitted in two parts (1) **Technical Proposal** and (2) **Financial Proposal**. The Technical Proposal and Financial Proposal shall be submitted in separate covers.

14. Technical Proposal

- 14.1. Single Stage Two Envelopes bidding procedure shall be applied. Sealed Bids shall be submitted Electronically (E-Pak Acquisition and Disposal System) by August 30, 2024 at 10:30 A.M which will be opened on same day at 11:00 A.M through E-Pad. Bidders shall also submit the hard copy of bid to UoC.
- 14.2. UoC will not be responsible for any cost or expense incurred by Bidders about the preparation or delivery or electronic submission of Bids.
- 14.3. In case the date of opening or last date of sale is declared as a public holiday by the government or non-working day due to any reason, the next official working day shall be considered to be the date of sale and submission and opening of tenders accordingly. The time and venue shall remain the same.
- 14.4. The Technical Proposal will enable the Purchase/Technical Committee to evaluate whether the bidder is technically competent and capable of executing the order and the specifications offered by the bidder meet the ones given in the Tender/Bid Documents. Only those bids which qualify in the technical stage will be eligible for the Financial Proposal opening. The Financial Proposals of bidders who failed in the technical stage will not be opened.
- 14.5. The Technical Proposal form as given in the Bid/Tender Document shall be filled, signed and stamped in all pages. The Evaluation Committee will not be responsible for the errors committed in the bids by the bidders.
- 14.6. The Technical Proposal should not strictly contain any Price/Cost indications as such otherwise the bids will be summarily rejected.

14.7. Detail and Order of Documents to be furnished with the Technical proposal (Envelope A):

The documents attached with the Technical Bid must be signed and stamped by the Authorized Representative of the Bidder. The documents attached must be numbered and attached in the following order:

- 14.7.1.** Covering letter (*Annexure-A*) duly signed and stamped by authorized representative.
- 14.7.2.** Copy of Income Tax Registration Certificate (*Annexure-B*).
- 14.7.3.** Copy of Sales Tax Registration Certificate (*Annexure-C*).
- 14.7.4.** Detailed specification of items (*Annexure-D*).
- 14.7.5.** Affidavit/Undertaking on Stamp Paper (*Annexure-E*).

Evaluation Criteria

Under PPRA Rules # 31 & 32, Technical Bids will be evaluated on the basis of following criteria:

Eligibility Criteria			Requirement
Income Tax Registration Certificate (Active Status)			Mandatory
Registration Certificate of Punjab Revenue Authority (PRA)			Mandatory
Professional Tax Certificate			Mandatory
Registration with EOBI			Mandatory
Registration with PESSI			Mandatory
Affidavit /Bidder's undertaking on judicial stamp paper that the firm/company is not involved in any fraudulent practices and is not currently black listed on PPRA			Mandatory
Affidavit /Bidder's undertaking on judicial stamp paper that the firm/company shall pay the minimum wages as per rates notified by Minimum Wages Board of Govt. of Punjab for the FY 2024-25			Mandatory
Qualification Criteria			
S. No.	Item Name and Description	Marks	Maximum Marks
1	Specific Experience in Similar Nature Assignments (To be substantiated by contract/performance satisfactory report as an evidence)	--	25
1.1	1 - 4 Projects	10	--
1.2	5 - 10 Projects	15	--
1.3	11-15 Projects	20	--
1.4	Above 15	25	--
2	PESSI and EOBI Payment Vouchers	--	10
2.1	Minimum 02 years of Payment Vouchers of PESSI	5	--
2.2	Minimum 02 years of Payment Vouchers of EOBI	5	--
3	Financial Position/ Status	--	10
3.1	Statement worth of last one year (Minimum 4 million)	5	--
3.2	Statement worth of last one year (Minimum 6 million)	10	--
4	Certification	--	5
4.1	ISO Certification	5	--
5	Capacity of Service Provider and Working Methodology	--	50
5.1	Detailed plan of execution for janitorial services on daily/weekly/monthly basis along with backup plan as per schedule of requirements.	25	
5.2	Detailed plan of execution for gardening services on daily/weekly/monthly basis along with backup plan as per schedule of requirements.	25	
TOTAL		--	100

Bidders complying with all mandatory requirements and obtaining 65% marks shall be declared as technically qualified. Financial bid of only technically qualified bidders shall be considered.

In case of existing contractor/company/firm/corporation which is already providing services to UoC, performance satisfactory report duly signed by the authorized personnel of concerned authorities is mandatory and to be attached with the technical proposal.

15. Financial Proposal Evaluation

- 15.1. Technically qualified/successful bidder(s)/Tenderer(s) shall be called for opening of the Financial Proposal(s). The Financial Proposals will be opened in the presence of the Bidders at the time and venue indicated by the UoC accordingly. The technically Eligible/Successful Bidder(s)/Tenderer(s) or their authorized representatives against shall be allowed to take part in the Financial Proposal(s) opening against their relevant Lot(s) or items.
- 15.2. Financial Proposal evaluation will be conducted under the Punjab Procurement Rules, 2014. The Price evaluation will include all duties, taxes and expenses etc. In case of any exemption of duties and taxes made by the Government in favor of the UoC, the contractor shall be bound to adjust the same in the Financial Proposal.
- 15.3. Financial proposal will be evaluated on the basis of One person One Bid in terms of Rule 36A (PPRA Rules 2014). No serial # or item name will be changed in the financial proposal. The bidder will quote per unit rate with all applicable taxes and total amount with taxes as per given serial number/item name in the bidding documents. The bidder will follow the bidding documents in letter and spirit.

16. Rejection and Acceptance of the Tender/Bid

- 16.1. The Purchaser shall have the right, to increase / decrease the quantity of any or all item(s), under PPRA Rules 2014 without any change in unit prices or other terms and conditions, accept a Tender, reject any or all tender(s), cancel / annul the Tendering process at any time prior to award of Contract, without assigning any reason or any obligation to inform the Tenderer of the grounds for the Purchaser's action, and without thereby incurring any liability to the Tenderer and the decision of the Purchaser shall be final.
- 16.2. The Tender / bid shall be rejected if:
 - 16.2.1. It is substantially non-responsive; or
 - 16.2.2. The bidder does not meet any of the mandatory criteria mentioned in Clause No. 14; or
 - 16.2.3. It does not contain the documentary proof against any of the mandatory criteria mentioned in Clause No. 14; or
 - 16.2.4. The bid is incomplete, conditional, alternative, late; or
 - 16.2.5. the bidder does not attach Bid Security in Shape of Bank Guarantee/ CDR /Demand Draft/ Pay Order; or
 - 16.2.6. the bid security is not attached or it is less than the required amount; or
 - 16.2.7. the Bidder submits more than one Bids against one Tender; or
 - 16.2.8. the Bidder tries to influence the Evaluation Committee / Contract award; or
 - 16.2.9. the Bidder engages in corrupt or fraudulent practices in competing for the Contract award; or
 - 16.2.10. there is any discrepancy between bidding documents and bidder's proposal i.e. any non-conformity or inconsistency or informality or irregularity in the submitted bid; or
 - 16.2.11. the Bidder submits any financial conditions as part of its bid which are not in conformity with tender document.

17. Contacting the Procuring Agency

- 17.1. No Bidder shall contact the Evaluation Committee of UOC on any matter relating to its

bid, from the time of the bid opening to the time the Contract is awarded.

- 17.2.** Any effort by a Bidder to influence the Procuring Agency in its decisions on bid evaluation, bid comparison, or Contract Award will disqualify the bidder and rejection of the bid. Canvassing by any Bidder at any stage of the Tender evaluation is strictly prohibited.

18. Announcement of Evaluation Report

The UoC shall announce the results of bid evaluation in the form of a report giving justification for acceptance or rejection of bids at least ten days prior to the award of Contract. The report shall be made available on PPRA website / e-PADS and all the bidders shall be informed of this.

19. Award of Contract

The Tender will be awarded to the Lowest Evaluated Bidder in lot wise/as whole who have been declared Technically Qualified while considering the tender regarding hiring of janitorial and gardening services.

20. Letter Of Acceptance (LOA)

After acceptance of the Bids by the EC, Letter of Acceptance (LOA) will be issued only to the Successful Bidder(s).

21. Payment of Performance Guarantee (PG)

- 21.1.** The Successful Bidder(s) will be required to remit the Performance Guarantee equivalent to 10% of the value of the contract price. The PG should be paid in form of Bank Guarantee / Cash Deposit Receipt (CDR) Demand Draft / Pay Order with at least one year validity in terms of PPRA Rules in favor of “University of Chakwal” as unconditional Guarantee.
- 21.2.** The Performance Guarantee will be forfeited if the Successful Bidder withdraws the Bid during the period of Bid validity specified in the Bid Documents or if the Bidder(s) fails to sign the contract or complete the contractual obligations.

22. Refund of Bid Security (BS)

The Bid Security (BS) of the Successful Bidder may be adjusted towards Performance Guarantee payable by the firm. If the successful Bidder(s) submits Performance Guarantee for the stipulated value in full by way of Bank Guarantee / Cash Deposit Receipt (CDR) Demand Draft / Pay Order, the BS will be refunded. The BS of the unsuccessful Bidder will be refunded on the written request of the Bidder. The Bid Security of the successful bidder shall be released upon his request provided the bidder submits the Performance Guarantee in the shape of Bank Guarantee / Cash Deposit Receipt (CDR) Demand Draft / Pay Order.

23. Issuance of Supply Order or Signing the Contract

- 23.1.** The procuring agency shall issue Supply Order or sign a Contract with the Successful bidder who has submitted the Performance Guarantee.
- 23.2.** The Successful Bidder will provide the **stamp paper of 0.25% of total order value** for issuance of Supply Order or Signing the Contract.
- 23.3.** The UoC may increase or decrease quantity in supply order subject to provision of budget in the relevant head in terms of PPRA Rules.

24.Redressal of grievances by the procuring agency

- 24.1. Any bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than 10 days after the announcement of the bid evaluation report.
- 24.2. The committee shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint.
- 24.3. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.
- 24.4. Any bidder not satisfied with the decision of the committee of the UoC may lodge an appeal in the relevant court of jurisdiction.

General Conditions of Contract / Supply Order

25.Release of Performance Guarantee (PG)

The Performance Guarantee will be refunded/released to the Successful Bidder(s) after one year completion of all procurement process including inspection/physical verifications and University will hold the PG for one year or till the completion of warranty/guarantee.

26.Contract Amendment

- 26.1. The Purchaser may, at any time, by written notice served on the Contractor, alter, amend, omit, increase, decrease or otherwise change the nature, quality, quantity and scope, of all / any of the Goods / the Services / the Works, in whole or in part.
- 26.2. No variation in or modification in the Contract shall be made, except by written amendment signed by both the Purchaser and the Contractor.

27.Termination of Contract

- 27.1. The Contract can be terminated by either party, i.e., UoC or the Contractor, after giving three months (03) notice to the other party extendable by mutual agreement till alternate arrangements are made. However, UoC reserves the right to terminate the contract without giving any notice in case the Contractor commits breach of any of the terms of the contract. The UoC decision in such a situation shall be final and shall be accepted by the Contractor without any objection or resistance.
- 27.2. If the successful bidder withdraws or the services provided by the successful bidder are not found satisfactory (say in a month or so) during the probationary period of three months from the date of taking over charge of required services UoC reserves the right to terminate the contract without giving any notice and initiate appropriate necessary action in the matter for making alternate arrangements.

28.Blacklisting

If the Contractor fails / delays in performance of any of the obligations, under the Contract / Letter of Acceptance, violates any of the provisions of the Contract / Letter of Acceptance, commits breach of any of the terms and conditions of the Contract / Letter of Acceptance or found to have engaged in corrupt or fraudulent practices in competing for the award of contract / Letter of Acceptance or during the execution of the contract / Letter of Acceptance, the Purchaser may without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector, as per mechanism provided in Punjab Procurement Rules, 2014.

29. Force Majeure

Majeure means an act of nature or a situation or an event beyond the control of the Supplier and not involving the Supplier's fault or negligence directly or indirectly purporting to mis-planning, mismanagement and /or lack of ore sight to handle the situation. Such events may include but are not restricted to acts of the Procuring Agency in its sovereign capacity, wars or evolutions, fires, floods, earthquakes, strikes, epidemics, quarantine restrictions, bans and freight embargoes. If a Force Majeure situation arises, the Suppliers Hall promptly notify the UoC in writing with sufficient and valid evidence of such condition and the Evaluation Committee of UOC, shall examine the pros and cons of the case and all reasonable alternative means for completion of purchase order under the Contract and shall submit its recommendations to the competent authority. However, unless otherwise directed by the UoC in writing, the Supplier shall continue toper form its obligations under the Contract as far as is reasonably practical and shall seek reasonable alternative means for performance not prevented by the Force Majeure event.

30. Termination for Insolvency

The UoC may at any time terminate the Contract by giving written notice of 30 days' time to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In this event, termination shall be without compensation to the Supplier, provided that such termination shall not prejudice or affect any right of action or remedy which has accrued or shall accrue thereafter to the Parties.

31. Forfeiture of Performance Security

31.1. If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract / Letter of Acceptance, the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.

31.2. Failure to supply required items/services within the specified time period will invoke penalty as recommended by the evaluation committee.

32. Payment

Payment may be made in Pak. Rupees.

(i) The invoice of the Service Provider shall be submitted as follows;

Invoice Checklist (to be attached with invoice)			
Sr.	Description	Annexure	Attached
1.	Covering Letter / Noting signed by the Estate Office (Covering letter must have proper Letter No., Date, Breakdown of Penalties and Consolidated Weekly & Monthly Obtained Score) and counter signed by the Registrar Office.	A.	
2.	Original Invoice /Bill(s) signed by the Estate Officer	B.	
3.	Reviewed Note / Comments signed by the Directorate of Purchase and Stores under P P R A Rules 2014.	C.	
4.	Daily activity Log Form	D.	

5.	Penalties Calculation Sheet (if any) signed by the Estate Office & counter signed by the Registrar Office. Respective Supervisor is responsible to complete the documents / record & submission of invoice etc.	E.	
6.	Report for consumption of cleaning materials (verified by Estate Office)	F.	
7.	Other proofs / any supporting documents etc.	G.	
8.	Verified Attendance Report by Estate Office & counter signed by the Registrar Office	H.	
9.	Performance Satisfactory Report signed by the Estate Office & counter signed by the Registrar Office.	I.	
10.	Following forms maintained by Service Provider signed by the Estate Officer and Supervisor.		
	a) Weekly Report	J.	
	b) Monthly Checklist of Deployed Staff.	K.	
	c) Complain/Report slips (If any)	L.	
11.	Any other document if required for processing of payments.	M.	
<p>Note:</p> <p>a) The Service Provider must submit the invoice in proper File Cover.</p> <p>b) It is mandatory for Estate Officer to Sign (signature & stamp) each page of the invoice/penalty/all other relevant documents and the Registrar Office will verified/counter sign with covering letter. The Estate Officer will ensure the work of Service Provider as per contract and performance satisfactory report must be signed/attached. The authority of the University can depute any monitoring person as per need or circumstances etc time to time or give instructions any time under the PPRA Rules 2014. The invoice file along with all required documents will be reviewed by the Procurement Cell before sending in the Treasure Office. The Treasure Office will process the payment/invoice/bill after completion of codal formalities under PPRA Rules 62.</p> <p>The page numbering of the whole invoice must be done adequately and documents must be attached in the same sequence / order as mentioned in the table.</p>			

Prices shall be fixed and shall not be adjusted. However, in case of change in minimum wage rate through official notification; the contract price based on minimum wage rates shall be adjusted on prorated basis, as decided by the UoC.

33.Schedule Of Requirement

A- Janitorial Services

The successful contractor shall provide complete housekeeping / cleaning services for entire area of the University of Chakwal including cleaning material/consumables i.e. mops, mop buckets, brooms, brushes, wipers, baskets, window wipers, dustpans, cobweb remover, scraper, ladders, gloves etc. at own cost. The contractor will be responsible for cleanliness of inside areas of buildings and external areas i.e. lawns, parking area, gardens areas, grounds, staircases, walkways, building floors, building walls, handrails, main entrances, lobbies and other area with the vicinity of the University of Chakwal.

SCOPE OF WORK (REQUIREMENT)	
INSIDE BUILDINGS	BUILDINGS
<ol style="list-style-type: none"> 1. Dry & Wet mopping of floors daily (class rooms be ready before the start of classes) 2. Window cleaning (inside/out) 3. Cleaning of fans / fixtures 4. Dusting of offices furniture daily 5. Toilet cleaning and washing daily with vim, phenyl & sweep etc. 6. Carpet vacuum cleaning as and when required 7. Cobweb removing weekly 8. Door & stair case cleaning 9. Glass/mirrors/ventilations/grills etc. 10. Cleanliness of dirty utilities & electric items/walls/ceiling 	<p>WVC and Registrar Office, Engineering Block, Administrative Block (Procurement Offices, AR & DR Office, B&W, Faculty Hostel, Student Hostels, Central Library, Treasurer Offices, Old Compound, Masjid, Lawns/ Gardens/ Parking areas/ Generator) Area/Walkways/Entrance/Boundaries, Principal office & Rooms, Faculties/Departments Offices and Rooms, College Old Building/Girls canteen, BS Block, City Campus, Arya Building, all academic and administrative departments, Sethi Hall and Boys Hostels etc.</p>
OUTSIDE BUILDINGS	OTHER AREAS OF UOC

Road sweeping with hopper & lawn cleaning (daily) Waste collection & Disposal (twice a day) Under Sewerage cleaning, sludge removal, suction etc. (monthly or as directed by university administration). Drain cleaning (monthly or as directed by university administration) Cleaning of roof (fortnightly).	As directed by the University administration and emergent services (unforeseen situations).
--	---

List of Cleaning Materials/Consumables:

Sr No	Description	Monthly Required Estimated
For Janitorial:		
1	Surf	20 kg
2	Broom for Cleaning	25 Nos
3	Grass Broom	25 Nos
4	Towels	24 pcs
5	Dusters Medium	36 Nos
6	Acid	60 Bottles
7	Phenyl	12 Bottles
8	Flooring Viper (different sizes)	24 pcs on quarterly basis or as per need
9	Dry Mop	12 Nos
10	Wet Mop	12 Nos
11	Flush Brush	12 Nos
12	Cobweb remover / Brush	12 Nos
13	Harpic	12 Nos
14	Plastic Bags for Dust Bins	10 Kg
15	Ladder	02 Nos on Semi Annually basis or as per need
16	Gloves for General Use	50 pcs
17	Soap	10 pcs
18	Liquid Soap	05 bottle
19	Washroom Towels (White Good Quality)	03 pcs
20	Hygiene Tissues for Washrooms	10 Packet
21	Toilet Rolls (White Good Quality)	20 pcs
22	Air Freshener	05 pcs
For Gardener:		
23	Petrol for Machines	75 – 80 Ltr
24	Engine Oil for Machine	6 – 8 Ltr
25	All Types of Machinery Items including Grass Cutting Machines and Tools Grass cutters, shovel, hand trowel, Trimmer, secateurs, spade and gardening gloves etc	As per Requirement

Rates will be quoted inclusive of cleaning materials.

B- Gardening Services

The Service Provider will provide gardening services for external areas (lawns), internal areas, and

lobbies in the building where plants are placed.

Gardening activity includes but not limited to:

1. Soil cultivation, digging, forking, mulching, watering, raking, weeding, edging, pruning, seed sowing, bed preparation and planting.
2. Trimming of grass in lawns, removal of dry leaves from plants.
3. Seeding plants and watering them at the correct times.
4. Taking care of plants inside office building.
5. Striving to create a pleasant environment that is safe and secure.
6. Grass cutting of grounds in the University
7. Any other assignment related to gardening assigned by the Estate Office / Registrar Office / Administration etc.

Any other assignment regarding gardening assign by the Estate Office/Registrar Office/the UoC etc.

The providing of equipment, cutters, shovel, hand trowel, secateurs, spade and gardening gloves, kit/any other apparatus etc. is the sole responsibility of the Service Provider.

DAILY SERVICES

- i. Sweeping, cleaning and moping of floors, rooms, corridors /lobbies, stairs and Lawns / Garden.
- ii. Washing and cleaning of all toilets commodes, urinals and wash basins with standard cleaning material.
- iii. Topping up of liquid soap, Toilet paper, Air Freshener, Phenyl Balls where applicable
- iv. General cleaning of Driveway, Main Entrance, Parking Spots, and surrounding area.
- v. Collection of garbage Dust Bin from offices and all common areas shall be the responsibility of the contractor.

WEEKLY SERVICES

- i. Cleaning and dusting of all building walls / Aluminum Panels
- ii. Cleaning and dusting of Glass Windows / Glass Partition with 'Glint' or any other approved quality glass cleaning detergent to keep them neat and shiny.
- iii. Removal of cobwebs, cleaning of false ceiling /Walls of all toilets & washrooms, offices and common areas.
- iv. Cleaning of un-covered area including Grounds, Lawns, Gardens, boundary walls etc.
- v. Removal of stains / dirt spots / marks etc.

EMERGENT SERVICES – (UNFORESEEN SITUATIONS)

- i. Bathroom washing including their walls and Spraying disinfect in the toilets urinals in order to kill all bad odorous.
- ii. Sweeping, cleaning and moping of floors for events / seminars

MONTHLY SERVICES

- i. Cleaning doors, windows and A/C Diffusers.

- ii. Opening/Cleaning of sewerage lines/pipes of both buildings
- iii. Cleaning / Sweeping of roof top.
- iv. Cleaning/Clearing of plants, weeds along boundary walls.
- v. Water tanks cleaning.

GENERIC REQUIREMENT:

1. The Contractor shall provide all branded / best quality cleaning materials i.e. liquid cleaners, cleaning acids, detergents, air fresheners, and all necessary cleaning equipment/tools for the defined scope.
2. The Contractor shall ensure that all the toilets & washrooms are cleaned continuously on Daily / Weekly / Monthly basis including floors, walls, tiles, windows, dusting and cleaning of all sanitary fittings.
3. The Contractor shall ensure the provision of Tissue Rolls and Liquid Soap in all washrooms where necessary.
4. The Contractor shall ensure that all public areas are cleaned on regular basis as per requirement.
5. The Contractor shall provide 100% staff attendance on daily basis.
6. The Contractor shall provide machineries required to carry out activities mentioned in scope of work.
7. The Contractor shall be responsible for any damage to the property caused during cleaning and housekeeping activities.
8. The Contractor shall certify that the resources provided are not addicted to drugs or alcohol.
9. The Contractor shall adhere to all applicable laws including the labor laws and any other relevant law.
10. The Contractor shall ensure to hire qualified staff as per tender document. The Contractor shall submit the copy of CNIC of their hired employees as well as submission of particulars of workers with local police station verification.
11. Contractor will be responsible to provide medical fitness certificate for all employees immediately after joining.

TIMINGS:

Eight hours daily for six working days. The staff will start the work one hour before routine office timings or as desired by University of Chakwal.

Sr#	Qualification & Experience
1	Supervisor (Janitorial and Gardening)
	<ul style="list-style-type: none"> ▪ Minimum Intermediate with at least two years relevant experience ▪ Age should not be more than 50 years ▪ Responsible for overall supervision & cleanliness / maintenance of the University premises, staff deployment and maintain attendance on daily basis. ▪ Act as an interface between the University and the deployed staff. ▪ Maintaining duly signed daily audit sheets and complaint registers to record requests and feedback from the contracting authority from time to time and appropriate actions taken. ▪ Coordinate any kind of shifting/ relocations of the staff shall be reported to the contracting authority.

	<ul style="list-style-type: none"> ▪ Responsible for the turnout / grooming of the entire deployed staff. ▪ Determine and coordinate all the work schedules and to induce a sense of responsibility, discipline and hygiene in all employees. ▪ Ensuring presence of the staff at their respective stations and the completion/ compliance of the various duties assigned to them. ▪ Help the service provider in submitting the required forms and completion of documents/invoice / materials availability and issuance record etc. ▪ Compilation of all necessary documentations as per requirement of University and service provider ▪ Should be medically fit <p>Mandatory documents at the time joining is copy of CNIC, Copy of educational document (Metric and onward) Medical Fitness Certificate and Police Verification</p>
2	Janitorial / Sweeper
	<ul style="list-style-type: none"> ▪ Literate ▪ Age should not be more than 50 years ▪ Can understand basic requirement of Janitorial / Cleaning works ▪ Should be punctual during assigned work / activities ▪ Can read / write in Urdu and can understand duty roaster with assigned building. ▪ Perform other related duties as assigned. ▪ Should be medically fit. <p>Mandatory documents at the time joining are copy of CNIC, Medical Fitness Certificate and Police Verification</p>
3	Gardner/Mali
	<ul style="list-style-type: none"> ▪ Literate ▪ Age should not be more than 50 years ▪ Can understand basic requirement of Gardening / Horticulture works ▪ Should be punctual during assigned work / activities ▪ Can read / write in Urdu and can understand duty roaster with assigned building. ▪ Perform other related duties as assigned. ▪ Should be medically fit. ▪ Can operate and use grass cutting machines / cutters, shovel, trimmers, hand trowel, secateurs, spade etc. <p>Mandatory documents at the time joining are copy of CNIC, Medical Fitness Certificate and Police Verification</p>

Janitorial and Gardening Services

Sr. No.	Description	No. of Person
1	Hiring of Janitorial Services	01 Supervisor 21 Sweepers including 02 female sweeper (With Cleaning items)
2	Hiring of Gardeners/Mali to Look After of Plants, Lawns and Grounds	16 Mali (With Gardening items/equipment etc.)

Price Schedule

Janitorial and Gardening Services

Sr. No.	Description	No. of Person	Unit Rate with all Taxes/duties	Total Amount with all Taxes/duties
1	Hiring of Cleanliness Services	01 Supervisor 21 Sweepers including 02 female sweeper (With Cleaning items)		
2	Hiring of Gardeners/Mali to Look After of Plants and Lawns	16 Mali (With Gardening items/equipment)		
Total (with all taxes/duties etc.)				

COMPANY/FIRM/CORPORATION/BIDDER PROFILE	
1. Name of the Company/Firm/Corporation/Bidder and Complete registered address (a) Legal Status (Individual, Proprietary firm, Partnership firm, Limited Company or Corp.)	
2. Details of Contact Person: -Name -Designation -Contact No: -Fax No(s) -e-mail address	
3. Statutory Details (photocopy to be attached) -Registration No. of the Company/Firm/Corporation/Bidder - Sales Tax Registration No.	
4. Year of commencement of Business/cleanliness services	

5. List of present and past clients as per the following format.

Sr. No.	Name of the organization/contractor with complete postal address	Name & designation of the Contact Person with Tel/Mobile No(s)	Date from which the contract was awarded	No. of persons deployed by your firms/company/corporation/bidder	No. of persons served
1					
2					
3					

6. Volume of business done during the last three years (please submit documentary evidence)

Details of annual financial turnover	2020-2021	2021-2022	2022-2023

1. Annexure- A Technical Proposal Covering Letter

To

Directorate of Purchase and Store,
University of Chakwal,
Chakwal.

Dear Sir,

We are hereby submitting our Proposal, which includes the Technical Proposal and the Financial Proposal sealed in two separate envelopes. We have attached the **Technical Bid Form, Check List, Detailed Specifications** and the required **supporting documents** along with our Technical Bid.

Yours sincerely,

Authorized Signature

(In full and initials)

Name and Designation of Signatory Name of Firms/Company/Corporation/Bidder Address

2. Annexure- B Check List

The bidder must attach this list along with the Bid

1.1. Packing of the Bid

S#	Description	YES/NO
1	Whether the Bid is submitted in Two Envelopes	
2	Technical Proposal <i>Envelope A</i>	
3	Financial Proposal <i>Envelope B</i>	
4	Whether both Technical and Financial Proposals are put into another Outer Envelope.	

1.2. SUBMISSION AND ARRANGEMENT OF SUPPORTING DOCUMENTS

The Bidder must provide all the Supporting Documents, number all the pages of supporting documents, provide the page information and arrange the documents in the following order:

provide the page information and arrange the documents in the following order.

Envelope A: Enclosures of Technical Proposal		Attached YES/NO	Page#
1	Covering Letter		
2	Copy of Income Tax Registration Certificate		
3	Copy of Sales Tax Registration Certificate, PRA Certificate		
4	Affidavit/Undertaking on the Stamp Paper		
5	Specifications/other detail of quoted items on the Letter Head of the bidder		
6	Copies of relevant job performance		
7	The specified catalogues / brochures/other docs of items quoted by the bidder		
8	Copy of Professional Tax deposited slip		
Note: All the above documents and any other supporting document must be numbered and page number must be mentioned in the column specified for the purpose.			
Total Number of pages attached with the Technical Bid		_____ Pages	
9	Tender Document duly signed and stamped each page by the bidder must be attached at the end of the Technical Bid but numbering is not required for this document.		

Envelope B :Enclosures of Financial Proposal		Attached YES/No	Page #
1	Financial Proposal Form duly filled, signed and stamped by the bidder		
2	Price Schedule Form duly filled, signed and stamped by the bidder		
3	Bid Security in shape of Bank Draft, Pay Order or CDR.		

3. Annexure- C Bid Form

A) Profile of the Bidder:

S#	Particulars	BIDDER
1	Name of the Company	
<u>2</u>	Year of Incorporation	
<u>3</u>	Registered Office	
	Address	
	Office Telephone Number	
	Fax Number	
<u>4</u>	Contact Person	
	Name of Authorized Representative	
	Personal Telephone Number	
	Email Address	
<u>5</u>	Registration Detail	
	NTN Registration Number	
	GST Registration Number	

B) Bid Security (Please do not mention amount of CDR)

<u>S#</u>	Particulars	Please Furnish Details
1	Name of the Bank	
2	Instrument Number and Date	

4. Annexure- D AFFIDAVIT/BIDDER'S UNDERTAKING ON THE STAMP PAPER

Ref: **Tender No. 14/2024**

1. We have examined the Tender/Bid Document and we undertake to meet the requirements regarding supply of Items, warranty and services as required and are prescribed in the Tender Document.
2. It is certified that the information furnished here in and as per the document submitted is true and correct and nothing has been concealed or tampered with.
3. We have read the provisions of Tender/Bid Document and confirm that these are acceptable to us. We further declare that additional conditions, variations, deviations, if any, found in our response shall not be given effect to.
4. We agree to unconditionally accept all the terms and conditions set out in the Tender/Bid Document
5. We undertake, if our Bid is accepted, to supply the items within the delivery period mentioned in the Tender Document.
6. We understand that no document regarding evaluation criteria will be accepted after opening of the Technical Bids and we are bound to provide all the documentary proofs regarding evaluation criteria or any other supporting document at the time of opening of Technical Bids.
7. We agree that the Evaluation Committee of University of Chakwal is not bound to accept the lowest or any of the bids received. We also agree that the Evaluation Committee reserves the right in absolute sense to reject all the products/ services specified in the Bid Response without assigning any reason whatsoever under PPRA Rules 2014.
8. We also declare that our Company/Organization is not blacklisted by any of the Federal or Provincial Government in Pakistan.

[Name and Signatures of authorized Person along with stamp]

5. Annexure- E Financial Proposal Form (to be attached with Financial Proposal)

To

The Directorate of Purchase and Store,
University of Chakwal,
Chakwal.

Dear Sir,

With Reference to your Tender No.14/2024 OF JANITORIAL & GARDENING SERVICES; Please find attached our Financial Proposal for the sum of Rs. (insert amount in words and figures). This amount is inclusive of all taxes.

We have attached the Bid Security of amount Rs.1,175,000/- (One Million One Hundred Seventy Five Thousand & three hundred only) having CDR, Demand Draft, Pay Order No. along with our Financial Bid.

Yours sincerely,

Authorized Signature

6. Annexure- F Price Schedule

(Please attach this page along with Financial Bid or quote rates on the Letter Head of the Bidder)

Janitorial and Gardening Services

Sr. No.	Description	No. of Person	Unit Rate with Taxes	Total Amount with Taxes
1	Hiring of Cleanliness Services	01 Supervisor 21 Sweepers including 02 female sweeper (With Cleaning items)		
2	Hiring of Gardeners/Mali to Look After of Plants and Lawns	16 Mali (With Gardening items/equipment)		
Total (with all taxes/duties etc.)				

7. Annexure- G Contract Agreement Form

THIS AGREEMENT made the *[day]* day of *[month]* *[year]* between *[University of Chakwal]* (hereinafter called “the University”) of the one part and *[name and address of Supplier]* (hereinafter called “the Supplier”) of the other part:

WHEREAS the University invited Tender for certain goods and related services, viz, *[brief description of goods and related services]* and has accepted a Tender by the Supplier (Supply of Janitorial & Gardening Services) for the supply of those goods and related services in the sum of Rs. *[Contract Price in figures and in words]* (hereinafter called “the Contract Price”).

NOW THEREFORE the parties hereby agree as follow:

1- The following documents attached shall be deemed to form and integral part of this Contract:

- i- Tender/Bid Document
- ii- Letter of Acceptance
- iii- Performance Guarantee equal to 10% of Contract Price in shape of CDR, Demand Draft or Pay Order.

2- The Terms and Conditions of Supply Order/Contract given in the Tender/Bid Document will be applicable.

3- The mutual rights and obligations of the University and the Supplier will be preserved in the light of the Terms and Conditions mentioned in the Tender /Bid Document.

IN WITNESS whereof the parties have caused this Contract to be executed in accordance with the laws of Pakistan on the day, month and year written above.

For University of Chakwal

For the Supplier:

Signature

Print Name

Title